

## Period 1704

### Passenger's Charter Season Ticket Void Days and discounts:

This period: 26 June 2016 – 23 July 2016

Annual: 26 July 2015 – 23 July 2016

Discounts apply **only** for renewals of monthly and longer Season Tickets issued between **Sunday 31 July 2016** and **Saturday 27 August 2016** inclusive

Void Days compensation is payable either by refund or Season ticket extensions according to each operator's policy. Care should be taken to ensure that the correct discount code and void days are applied.

**THIS DOCUMENT ONLY SHOWS APPLICABLE SEASON TICKET DISCOUNTS/VOID DAYS FOR THE OPERATORS LISTED BELOW. Other operators now use alternative schemes such as 'Delay-Repay' and therefore void days/discounts on renewal are no longer given. For details of any scheme not shown here please contact the operator directly**

### Arriva Trains Wales

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
South West & Central Wales	---	None	0 Days	1 Day 4 Jan 2016
Wales-England	---	None	0 Days	1 Day 4 Jan 2016
Cambrian	---	None	0 Days	1 Day 4 Jan 2016
The Marches	---	None	0 Days	1 Day 4 Jan 2016
North Wales Branches	---	None	0 Days	1 Day 4 Jan 2016
North Wales Inter-urban	---	None	0 Days	1 Day 4 Jan 2016
Valley Lines	---	None	0 Days	1 Day 4 Jan 2016

### Chiltern Railways

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
	---	None	0 Days	0 Days

### Great Western Railway

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
High Speed		None	0 Days	1 Day 7 Aug 2015
London Thames Valley	0124	5% (Punctuality)	0 Days	1 Day 7 Aug 2015
Bristol Suburban	---	None	0 Days	1 Day 8 Feb 2016
Devon	---	None	0 Days	0 Days
Plymouth & Cornwall	---	None	0 Days	0 Days
South Wales - South Coast	---	None	0 Days	1 Day 8 Feb 2016

### Northern (Reference only)

Void days applicable to the first renewal of Season tickets purchased up to and including 31 March 2016. Season tickets purchased 1 April 2016 onwards have moved to Delay Repay.

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
Lancs & Cumbria Interurban	---	None	0 Days	0 Days
Lancs & Cumbria Local	---	None	0 Days	0 Days
Merseyside City Lines	---	None	0 Days	0 Days
North Manchester	---	None	0 Days	0 Days
South Manchester	---	None	0 Days	0 Days
South & East Yorks Interurban	---	None	0 Days	0 Days
South & East Yorks Local	---	None	0 Days	0 Days
Tyne, Tees & Wear	---	None	0 Days	0 Days
West & North Yorks Interurban	---	None	0 Days	0 Days
West & North Yorkshire Local	---	None	0 Days	0 Days

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South West Trains				
Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
Mainline (Group 1)	---	None	<b>2 Days</b> ½ 6 July ½ 14 July ½ 18 July ½ 19 July	<b>2½ Days:</b> ½ 5 May / ½ 6, ½ 14, ½ 18, ½ 19 July 2016
Mainline (Group 2)	---	None	<b>1½ Days</b> ½ 6 July ½ 14 July ½ 19 July	<b>2½ Days:</b> ½ 8 Jan / ½ 5 May 2016 / ½ 6, ½ 14, ½ 19 July 2016
Mainline (Group 3)	---	None	<b>2½ Days</b> ½ 6 July ½ 14 July ½ 18 July ½ 19 July ½ 21 July	<b>3 Days:</b> ½ 5 May / ½ 6, ½ 14, ½ 18, ½ 19, ½ 21 July 2016
Mainline (Group 4)	---	None	<b>2 Days</b> ½ 6 July ½ 14 July ½ 18 July ½ 19 July	<b>2½ Days:</b> ½ 5 May / / ½ 6, ½ 14, ½ 18, ½ 19 July 2016
Suburban (Group 5)	---	None	<b>2½ Days</b> ½ 14 July ½ 18 July ½ 19 July ½ 20 July ½ 21 July	<b>5½ Days:</b> ½ 4, ½ 10 Dec 2015 // 5, 10 May / ½ 14, ½ 18, ½ 19, ½ 20, ½ 21 July 2016
Suburban (Group 6)	---	None	<b>4 Days</b> ½ 7 July ½ 14 July ½ 15 July ½ 19 July ½ 20 July ½ 21 July 22 July	<b>7½ Days:</b> ½ 10 Dec 2015 // ½ 21 Jan / ½ 12 Feb, 5, ½ 10, ½ 11 May / ½ 7, ½ 14, ½ 15, ½ 19, ½ 20, ½ 21, 22 July 2016
Suburban (Group 7)	---	None	<b>2 Days</b> ½ 14 July ½ 18 July ½ 19 July ½ 20 July	<b>5 Days:</b> ½ 4, 5, ½ 9, ½ 10, ½ 23 May / ½ 14, ½ 18, ½ 19, ½ 20 July 2016
Island Line (Group 8)	---	None	<b>0 Days</b>	<b>0 Days</b>

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### TransPennine Express

Void days applicable to the first renewal of Season tickets purchased up to and including 31<sup>st</sup> March 2016. Season tickets purchased 1 April 2016 onwards have moved to Delay Repay.

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
North	---	None	<b>3 Day</b> 11 July 13 July 19 July	<b>14 Days:</b> 6, 9, 11, 12, 13, 18, 19, 20, 27 Nov / 5, 7 Dec 2015 // 11, 13, 19 July 2016
South	---	None	<b>1 Day</b> 19 July	<b>21 Days:</b> 3, 7 Aug / 28, 30 Sept / 21 Oct / 12, 14, 19, 27, 28 Nov / 5, 7, 8 Dec 2015 // 2 Jan / 23 Feb / 5, 12 Mar / 1, 2, & 8 April / 19 July 2016
North West & Scotland	---	None	<b>3 Days</b> 11 July 13 July 19 July	<b>16 Days:</b> 5, 7 Dec 2015 // 2, 4, 5, 9 & 25 April / 9, 26 May / 9, 22, 23 & 24 June / 11, 13 & 19 July 2016

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