

Period 1707

Passenger's Charter Season Ticket Void Days and discounts:

This period: 18 September 2016 – 15 October 2016

Annual: 17 October 2015 – 15 October 2016

Discounts apply **only** for renewals of monthly and longer Season Tickets issued between **Sunday 23 October 2016** and **Saturday 19 November 2016** inclusive

Void Days compensation is payable either by refund or Season ticket extensions according to each operator's policy. Care should be taken to ensure that the correct discount code and void days are applied.

THIS DOCUMENT ONLY SHOWS APPLICABLE SEASON TICKET DISCOUNTS/VOID DAYS FOR THE OPERATORS LISTED BELOW. Other operators now use alternative schemes such as 'Delay-Repay' and therefore void days/discounts on renewal are no longer given. For details of any scheme not shown here please contact the operator directly

Arriva Trains Wales

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
South West & Central Wales	---	None	0 Days	1 Day 04 Jan 2016
Wales-England	---	None	0 Days	1 Day 04 Jan 2016
Cambrian	---	None	0 Days	1 Day 04 Jan 2016
The Marches	---	None	0 Days	1 Day 04 Jan 2016
North Wales Branches	---	None	0 Days	1 Day 04 Jan 2016
North Wales Inter-urban	---	None	0 Days	1 Day 04 Jan 2016
Valley Lines	---	None	0 Days	1 Day 04 Jan 2016

Chiltern Railways

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
	---	None	0 Days	0 Days

Great Western Railway

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
High Speed	---	None	0 Days	0 Days
London Thames Valley	0124	5% (Punctuality)	0 Days	0 Days
Bristol Suburban	---	None	0 Days	1 Day 08 Feb 2016
Devon	---	None	0 Days	0 Days
Plymouth & Cornwall	---	None	0 Days	0 Days
South Wales - South Coast	---	None	0 Days	1 Day 08 Feb 2016

Northern (Reference only)

Void days applicable to the first renewal of Season tickets purchased up to and including 31 March 2016. Season tickets purchased 1 April 2016 onwards have moved to Delay Repay.

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
Lancs & Cumbria Interurban	---	None	0 Days	0 Days
Lancs & Cumbria Local	---	None	0 Days	0 Days
Merseyside City Lines	---	None	0 Days	0 Days
North Manchester	---	None	0 Days	0 Days
South Manchester	---	None	0 Days	0 Days
South & East Yorks Interurban	---	None	0 Days	0 Days
South & East Yorks Local	---	None	0 Days	0 Days
Tyne, Tees & Wear	---	None	0 Days	0 Days
West & North Yorks Interurban	---	None	0 Days	0 Days
West & North Yorkshire Local	---	None	0 Days	0 Days

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South West Trains

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
Mainline (Group 1)	---	None	0 Days	2½ Days: ½ 05 May / ½ 06, ½ 14, ½ 18, ½ 19 July 2016
Mainline (Group 2)	---	None	0 Days	2½ Days: ½ 08 Jan / ½ 05 May 2016 / ½ 06, ½ 14, ½ 19 July 2016
Mainline (Group 3)	---	None	0 Days	3 Days: ½ 05 May / ½ 06, ½ 14, ½ 18, ½ 19, ½ 21 July 2016
Mainline (Group 4)	---	None	0 Days	2½ Days: ½ 05 May / / ½ 06, ½ 14, ½ 18, ½ 19 July 2016
Suburban (Group 5)	---	None	1 Day ½ 21 Sep ½ 11 Oct	6½ Days: ½ 04, ½ 10 Dec 2015 // 05, 10 May / ½ 14, ½ 18, ½ 19, ½ 20, ½ 21 July / ½ 21 Sep / ½ 11 Oct 2016
Suburban (Group 6)	---	None	2 Days ½ 19 Sep ½ 21 Sep ½ 29 Sep ½ 12 Oct	10½ Days: ½ 10 Dec 2015 // ½ 21 Jan / ½ 12 Feb, 05, ½ 10, ½ 11 May / ½ 7, ½ 14, ½ 15, ½ 19, ½ 20, ½ 21, 22 July / ½ 06, ½ 16, ½ 19, ½ 21, ½ 29 Sep / ½ 12 Oct 2016
Suburban (Group 7)	---	None	2½ Days ½ 3 Oct ½ 4 Oct ½ 5 Oct ½ 10 Oct ½ 14 Oct	10 Days: ½ 04, 05, ½ 09, ½ 10, ½ 23 May / ½ 14, ½ 18, ½ 19, ½ 20 July / ½ 1, ½ 02, ½ 12 Aug / ½ 2, ½ 07 Sep / ½ 03, ½ 04, ½ 05, ½ 10, ½ 14 Oct 2016
Island Line (Group 8)	---	None	0 Days	0 Days

TransPennine Express

Void days applicable to the first renewal of Season tickets purchased up to and including 31st March 2016. Season tickets purchased 1 April 2016 onwards have moved to Delay Repay.

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
North	---	None	0 Days	15 Days: 06, 09, 11, 12, 13, 18, 19, 20, 27 Nov / 05, 07 Dec 2015 // 11, 13, 19 Jul / 16 Aug 2016
South	---	None	0 Days	19 Days: 21 Oct / 12, 14, 19, 27, 28 Nov / 05, 07, 08 Dec 2015 // 02 Jan / 23 Feb / 05, 12 Mar / 01, 02, & 08 April / 19 Jul / 10, 13 Sep 2016
North West & Scotland	---	None	2 Days 26 Sep 03 Oct	20 Days: 05, 07 Dec 2015 // 02, 04, 05, 09 & 25 April / 09, 26 May / 09, 22, 23 & 24 June / 11, 13, 19 & 30 Jul / 22 Aug / 26 Sep / 03 Oct 2016