

## Period 1709

Passenger's Charter Season Ticket Void Days and discounts:

This period: 13 November 2016 – 10 December 2016

Annual: 13 December 2015 – 10 December 2016

Void Days compensation is payable either by refund or Season ticket extensions according to each operator's policy. Care should be taken to ensure that the correct discount code and void days are applied.

**THIS DOCUMENT ONLY SHOWS APPLICABLE SEASON TICKET DISCOUNTS/VOID DAYS FOR THE OPERATORS LISTED BELOW. Other operators now use alternative schemes such as 'Delay-Repay' and therefore void days/discounts on renewal are no longer given. For details of any scheme not shown here please contact the operator directly**

### Arriva Trains Wales

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
South West & Central Wales	---	None	<b>0 Days</b>	<b>1 Day</b> 04 Jan 2016
Wales-England	---	None	<b>0 Days</b>	<b>1 Day</b> 04 Jan 2016
Cambrian	---	None	<b>0 Days</b>	<b>1 Day</b> 04 Jan 2016
The Marches	---	None	<b>0 Days</b>	<b>1 Day</b> 04 Jan 2016
North Wales Branches	---	None	<b>0 Days</b>	<b>1 Day</b> 04 Jan 2016
North Wales Inter-urban	---	None	<b>0 Days</b>	<b>1 Day</b> 04 Jan 2016
Valley Lines	---	None	<b>0 Days</b>	<b>1 Day</b> 04 Jan 2016

### Chiltern Railways

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
	---	None	<b>0 Days</b>	<b>0 Days</b>

### Great Western Railway

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
High Speed	---	None	<b>1 Day</b> 21 Nov	<b>1 Days</b> 21 Nov 2016
London Thames Valley	<b>0124</b>	5% (Punctuality)	<b>0 Days</b>	<b>0 Days</b>
Bristol Suburban	---	None	<b>1 Day</b> 21 Nov	<b>2 Days</b> 08 Feb / 21 Nov 2016
Devon	---	None	<b>2 Days</b> 21 Nov 22 Nov	<b>2 Days</b> 21, 22 Nov 2016
Plymouth & Cornwall	---	None	<b>2 Days</b> 21 Nov 22 Nov	<b>2 Days</b> 21, 22 Nov 2016
South Wales - South Coast	---	None	<b>1 Day</b> 21 Nov	<b>2 Days</b> 08 Feb / 21 Nov 2016

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### Northern (Reference only)

Void days applicable to the first renewal of Season tickets purchased up to and including 31 March 2016. Season tickets purchased 1 April 2016 onwards have moved to Delay Repay.

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
Lancs & Cumbria Interurban	---	None	0 Days	0 Days
Lancs & Cumbria Local	---	None	0 Days	0 Days
Merseyside City Lines	---	None	0 Days	0 Days
North Manchester	---	None	0 Days	0 Days
South Manchester	---	None	0 Days	0 Days
South & East Yorks Interurban	---	None	0 Days	0 Days
South & East Yorks Local	---	None	0 Days	0 Days
Tyne, Tees & Wear	---	None	0 Days	0 Days
West & North Yorks Interurban	---	None	0 Days	0 Days
West & North Yorkshire Local	---	None	0 Days	0 Days

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### South West Trains

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
Mainline (Group 1)	---	None	<b>2½ Days</b> ½ 15 Nov 17 Nov ½ 21 Nov ½ 30 Nov	<b>5 Days:</b> ½ 05 May / ½ 06, ½ 14, ½ 18, ½ 19 July / ½ 15, 17, ½ 21, ½ 30 Nov 2016
Mainline (Group 2)	---	None	<b>1½ Days</b> ½ 15 Nov ½ 18 Nov ½ 22 Nov	<b>4 Days:</b> ½ 08 Jan / ½ 05 May 2016 / ½ 06, ½ 14, ½ 19 July / ½ 15, ½ 18, ½ 22 Nov 2016
Mainline (Group 3)	---	None	<b>3½ Days</b> ½ 15 Nov ½ 17 Nov ½ 18 Nov ½ 22 Nov ½ 24 Nov ½ 29 Nov ½ 08 Dec	<b>6½ Days:</b> ½ 05 May / ½ 06, ½ 14, ½ 18, ½ 19, ½ 21 July / ½ 15, ½ 17, ½ 18, ½ 22, ½ 24, ½ 29 Nov / ½ 08 Dec 2016
Mainline (Group 4)	---	None	<b>3½ Days</b> ½ 15 Nov ½ 17 Nov ½ 18 Nov ½ 21 Nov ½ 22 Nov ½ 25 Nov ½ 30 Nov	<b>6 Days:</b> ½ 05 May / ½ 06, ½ 14, ½ 18, ½ 19 July / ½ 15, ½ 17, ½ 18, ½ 22, ½ 25, ½ 30 Nov / ½ 08 Dec 2016
Suburban (Group 5)	---	None	<b>1½ Days</b> ½ 17 Nov ½ 18 Nov ½ 30 Nov	<b>8 Days:</b> ½ 04, ½ 10 Dec 2015 // 05, 10 May / ½ 14, ½ 18, ½ 19, ½ 20, ½ 21 July / ½ 21 Sep / ½ 11 Oct / 07, ½ 17, ½ 18, ½ 30 Nov 2016
Suburban (Group 6)	---	None	<b>4½ Days</b> ½ 16 Nov ½ 17 Nov ½ 18 Nov ½ 21 Nov ½ 25 Nov ½ 29 Nov ½ 30 Nov	<b>15½ Days:</b> ½ 10 Dec 2015 // ½ 21 Jan / ½ 12 Feb / 05, ½ 10, ½ 11 May / ½ 07, ½ 14, ½ 15, ½ 19, ½ 20, ½ 21, 22 July / ½ 06, ½ 16, ½ 19, ½ 21, ½ 29 Sep / ½ 12 Oct / ½ 09, ½ 16, ½ 17, ½ 18, ½ 21, ½ 25, ½ 29, ½ 30 Nov 2016
Suburban (Group 7)	---	None	<b>7 Days</b> 15 Nov ½ 16 Nov 17 Nov ½ 18 Nov 21 Nov ½ 22 Nov ½ 24 Nov	<b>19 Days:</b> ½ 04, 05, ½ 09, ½ 10, ½ 23 May / ½ 14, ½ 18, ½ 19, ½ 20 July / ½ 1, ½ 02, ½ 12 Aug / ½ 2, ½ 07 Sep / ½ 03, ½ 04, ½ 05, ½ 10, ½ 14 Oct 2016 / ½ 01, 07, ½ 08, 15, ½ 16, 17, ½ 18, 21, ½ 22, ½ 24, ½ 29, 30 Nov / ½ 05 Dec 2016

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			½ 29 Nov 30 Nov ½ 05 Dec	
Island Line (Group 8)	---	None	<b>0 Days</b>	<b>0 Days</b>

## TransPennine Express

Void days applicable to the first renewal of Season tickets purchased up to and including 31<sup>st</sup> March 2016. Season tickets purchased 1 April 2016 onwards have moved to Delay Repay.

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
North	---	None	<b>0 Days</b>	<b>4 Days:</b> 11, 13, 19 Jul / 16 Aug 2016
South	---	None	<b>0 Days</b>	<b>10 Days:</b> 02 Jan / 23 Feb / 05, 12 Mar / 01, 02, & 08 April / 19 Jul / 10, 13 Sep 2016
North West & Scotland	---	None	<b>0 Days</b>	<b>18 Days:</b> 02, 04, 05, 09 & 25 April / 09, 26 May / 09, 22, 23 & 24 June / 11, 13, 19 & 30 Jul / 22 Aug / 26 Sep / 03 Oct 2016

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