

# Terms & Conditions: GroupSave

## General Conditions

1. A Group of three to nine customers travelling together may be eligible for the GroupSave discount on National Rail travel, including journeys via London Underground and DLR, as part of a through journey.
2. The GroupSave discount is 34% off the price of Adult single or return Tickets, and London Travelcards with an Origin station outside of the London Zonal area.
3. Children between the ages of 5 and 15 years old inclusive may travel with an Adult Ticket provided the Group size is in accordance with Condition 1.
4. All customers travelling on Tickets, including those with a London Travelcard, with GroupSave discount must have the same Origin, Destination and Route, and all customers who are part of a Group must travel together at all times when using those Tickets.
5. You will be asked to pay the difference between the price of your discounted ticket and the full price Standard fare (or the Penalty Fare if travelling in the Penalty Fares area) if:
  - a) you travel beyond the station for which your ticket is issued;
  - b) you travel on a train operated by a company other than those listed in condition 6; or
  - c) you travel on a route for which a higher fare applies or at a time when reduced fares do not apply.
6. GroupSave discounted Tickets are valid for travel on:

- a) Services operated by the following Train Operating Companies:

|                    |                        |                   |
|--------------------|------------------------|-------------------|
| c2c                | Chiltern Railways      | Gatwick Express   |
| Great Northern     | Great Western Railway* | Greater Anglia    |
| Heathrow Connect** | London Midland         | London Overground |
| Southeastern       | Southern               | South West Trains |
| TfL Rail           | Thameslink             |                   |

*\*Not valid on any 'Night Riviera' services, including local journeys in Devon and Cornwall*

*\*\* Not valid on services between Hayes & Harlington and Heathrow Airport*

- b) Services operated by the following Operators as part of a wider journey and not solely on:

|                     |                        |                  |
|---------------------|------------------------|------------------|
| Arriva Trains Wales | London Underground/DLR | Stansted Express |
|---------------------|------------------------|------------------|

## Limitations to GroupSave

7. GroupSave discount is available in Standard Class accommodation only
8. Group Tickets may be available for use exclusively on other train services including; Arriva Trains Wales, ScotRail, East Midlands Trains and Stanstead Express. These are standalone products and are not included in these Conditions. See operator's website or ask a member of rail staff for details.
9. GroupSave discounts are generally only valid on Off-Peak tickets and are subject to other terms and conditions, in addition to these Conditions. These will be made available at time of purchase. If there is no Off-Peak ticket type offered for the journey, then travel on a GroupSave discounted Ticket is permitted after 09:30 Monday to Friday (except Bank Holidays). Restrictions on GroupSave discounted travel do not apply at Weekends or on Bank Holidays.
10. Additional discounts, such as Railcards, are not available on Tickets with GroupSave discount applied.
11. Exceptional days and/or services, when GroupSave cannot be applied, will be advertised up to 12 weeks in advance at [www.nationalrail.co.uk/groupsave](http://www.nationalrail.co.uk/groupsave). Rail staff at stations will also make customers aware of exceptions at time of purchase.
12. GroupSave discount cannot be applied to;
  - i) Travelcards valid wholly within the London Zonal area
  - ii) 'Pay as you go' fares in London
  - iii) On journeys wholly within the Network West Midlands area including journeys as far as Rugeley Trent Valley on the Walsall line
13. GroupSave discount may not be available through all retail channels. If GroupSave is not offered, see [www.nationalrail.co.uk](http://www.nationalrail.co.uk) or speak to a member of rail staff
14. When asked by rail staff, you must show a valid Ticket. If you fail to do so, the Train Companies reserve the right to charge you the full price Standard Single fare for your journey as if no Ticket was purchased before starting the journey and in some cases a Penalty Fare, in accordance with section 9 of the National Rail Conditions of Travel.