

Period 20/05

Passenger's Charter Season Ticket Void Days and discounts:

This period: 21 July – 17 August 2019

Annual: 19 August 2018 – 17 August 2019

Discounts shown here apply only for renewals of monthly and longer Season Tickets issued between **Sunday 25 August** and **Saturday 21 September 2019** inclusive.

Void Days compensation is payable either by refund or Season ticket extensions according to each operator's policy. Care should be taken to ensure that the correct discount code and void days are applied.

THIS DOCUMENT ONLY SHOWS APPLICABLE SEASON TICKET DISCOUNTS/VOID DAYS FOR THE OPERATORS LISTED BELOW.

Other operators now use alternative schemes such as 'Delay Repay' and therefore void days/discounts on renewal are no longer given. For details of any scheme not shown here please contact the operator directly.

TRANSPORT FOR WALES

RENEWAL DISCOUNTS APPLY TO SEASON TICKETS THAT WERE ORIGINALLY PURCHASED *ON OR BEFORE 13 OCTOBER 2018*, DURING THE **ARRIVA TRAINS WALES** FRANCHISE.

ANY SEASON TICKET PURCHASED AFTER THIS DATE IS COMPENSATED UNDER **DELAY REPAY**

Service Group	RENEWAL DISCOUNT		VOID DAYS	
	Code	% Discount	This period	Total for past year
South West & Central Wales	---	None	0 Days	0 Days:
Wales-England	0150	5% Monthly 8% Annual (Reliability)	0 Days	0 Days:
Cambrian	---	None	0 Days	0 Days:
The Marches	---	None	0 Days	0 Days:
North Wales Branches	---	None	0 Days	0 Days:
North Wales Inter-urban	0145	5% Monthly 7% Annual (Reliability)	0 Days	0 Days:
Valley Lines	---	None	0 Days	0 Days:

CHILTERN RAILWAYS

Service Group	RENEWAL DISCOUNT		VOID DAYS	
	Code	% Discount	This period	Total for past year
	---	None	0 Days	1 Day: ½ 12, ½ 13 Sep 2018

GREAT WESTERN RAILWAY

Service Group	RENEWAL DISCOUNT		VOID DAYS	
	Code	% Discount	This period	Total for past year
High Speed	---	None	0 Days	1 Day: 17 October 2018
London Thames Valley	0124	5% (Punctuality)	0 Days	1 Day: 17 October 2018
Bristol Suburban	0153	5% Monthly/Period 8% Annual (Punctuality)	0 Days	0 Days:
Devon	---	None	0 Days	0 Days:
Plymouth & Cornwall	---	None	0 Days	0 Days:
South Wales - South Coast	0154	10% Monthly/Period 16% Annual (Punctuality & Reliability)	0 Days	0 Days: