

Period 19/05

Passenger's Charter Season Ticket Void Days and discounts:

This period: 22 July – 18 August 2018

Annual: 20 August 2017 – 18 August 2018

Discounts shown here apply only for renewals of monthly and longer Season Tickets issued between **Sunday 26 August 2018** and **Saturday 22 September 2018** inclusive.

Void Days compensation is payable either by refund or Season ticket extensions according to each operator's policy. Care should be taken to ensure that the correct discount code and void days are applied.

THIS DOCUMENT ONLY SHOWS APPLICABLE SEASON TICKET DISCOUNTS/VOID DAYS FOR THE OPERATORS LISTED BELOW. Other operators now use alternative schemes such as 'Delay Repay' and therefore void days/discounts on renewal are no longer given. For details of any scheme not shown here please contact the operator directly

ARRIVA TRAINS WALES

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
South West & Central Wales	---	None	0 Days	4 Days: 28 February / 01, 02, 03 March 2018
Wales-England	0150	5% Monthly 7% Annual (Reliability)	0 Days	3 Days: 01, 02, 03 March 2018
Cambrian	---	None	0 Days	3 Days: 01, 02, 03 March 2018
The Marches	---	None	0 Days	3 Days: 01, 02, 03 March 2018
North Wales Branches	---	None	0 Days	3 Days: 01, 02, 03 March 2018
North Wales Inter-urban	---	None	0 Days	3 Days: 01, 02, 03 March 2018
Valley Lines	---	None	0 Days	3 Days: 01, 02, 03 March 2018

CHILTERN RAILWAYS

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
		None	3 Days ½ 23 July ½ 25 July ½ 01 August ½ 06 August ½ 07 August ½ 10 August	6 Days: ½ 25 Sep / ½ 05, ½ 16 Oct / ½ 08 Nov 2017 // ½ 29 May / ½ 13 June / ½ 23, ½ 25 Jul / ½ 01, ½, 06, ½ 07, ½ 10 Aug.

GREAT WESTERN RAILWAY

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
High Speed	0105	10% (Punctuality & Reliability)	0 Days	2 Days: 01, 02 March 2018
London Thames Valley	0124	10% (Punctuality & Reliability)	0 Days	1 Day: 01 March 2018
Bristol Suburban	0153	10% Monthly/Period 16% Annual (Punctuality & Reliability)	0 Days	2 Days: 01, 02 March 2018
Devon	---	None	0 Days	2 Days: 01, 02 March 2018
Plymouth & Cornwall	---	None	0 Days	2 Days: 01, 02 March 2018
South Wales - South Coast	0154	10%	0 Days	2 Days:

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		Monthly/Period 16% Annual (Punctuality & Reliability)		01, 02 March 2018
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SOUTH WESTERN RAILWAY

THE 5% RENEWAL DISCOUNT ONLY APPLIES TO SEASONS THAT WERE ORIGINALLY PURCHASED ON OR BEFORE 03 SEPTEMBER 2017.

ANY SEASON PURCHASED AFTER THIS DATE IS COMPENSATED UNDER [DELAY REPAY](#).

Service Group	Renewal Discount		Void Days	
	Code	% Discount	This period	Total for past year
Mainline (Group 1) <i>Weymouth / Portsmouth via Eastleigh to Waterloo</i>	0115	5% (Punctuality)	0 Days	0 Days:
Mainline (Group 2) <i>Portsmouth Harbour via Havant to London Waterloo</i>	0115	5% (Punctuality)	0 Days	0 Days:
Mainline (Group 3) <i>Exeter St Davids / Yeovil Junction to London Waterloo</i>	0115	5% (Punctuality)	0 Days	0 Days:
Mainline (Group 4) <i>Alton to London Waterloo</i>	0115	5% (Punctuality)	0 Days	0 Days:
Suburban (Group 5) <i>Windsor & Eton Riverside/Hounslow/Weybridge via Staines to London Waterloo</i>	0114	5% (Punctuality)	0 Days	0 Days:
Suburban (Group 6) <i>Reading / Aldershot via Ascot to London Waterloo</i>	0114	5% (Punctuality)	0 Days	0 Days:
Suburban (Group 7) <i>Main suburban routes to London Waterloo</i>	0114	5% (Punctuality)	0 Days	0 Days:
Island Line (Group 8) <i>Shanklin to Ryde</i>	---	None	0 Days	0 Days

PLEASE NOTE:

South Western Railway, TransPennine Express and Northern have now moved from Passenger's Charter to Delay Repay.

Please see their websites for details of how to claim or speak to a member of staff.

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