

## ***Developer Engagement Day***

11<sup>th</sup> June 2014  
10:00 – 13:00

**Museum of London**  
Garden Room,  
150 London Wall,  
London, EC2Y 5HN

## Agenda

**09:30** Morning Coffee & Refreshments

**10:00** Welcome

*Jason Durk, Head of Customer Information*

1) Feedback Report & Actions from Engagement Day Nov-13

*Lindsay Bleakley, Client Relationship Manager*

2) New Terms & Conditions (OGL)

*Lindsay Bleakley, Client Relationship Manager*

*Mark Earey, Contracts Manager*

3) Developer Guidelines

*Lindsay Bleakley, Client Relationship Manager*

4) “High Volume Usage” Charging

*Lindsay Bleakley, Client Relationship Manager*

**11:30** Coffee Break

5) Development Roadmap – Upcoming Services / Access Arrangements

*Jason Webb, Head of Online Services*

6) Technical Requirements & Limitations – Usage Caps / VPNs / System Resilience

*Alastair Ross, Service Delivery Manager*

7) Open Discussion: Developer Requests & Action Setting

*Kathryn Daniels, Information Development Manager*

*Lindsay Bleakley, Client Relationship Manager*

**13:00** End of Developer Engagement Day